

The Renter's Survival Kit

Before you apply

Read the current rental criteria and listing. Confirm availability, total move-in costs, recurring charges, pet requirements, utilities, and the application process. Prepare identity, income, rental history, and references for the secure application portal. Do not send sensitive documents through the website contact form.

Your move-in record

- Record the property address, inspection date, and names present.
- Photograph every room and any existing damage; retain dated originals.
- Check doors, windows, locks, fixtures, appliances, plumbing, and visible leaks.
- Ask management how to report concerns about alarms or safety equipment.
- Record keys, remotes, access devices, meter readings where applicable, and the provided inventory.
- Submit your condition report through the approved channel and keep confirmation.

Maintenance request template

Property / unit: _____ / Best contact and callback time: _____ / What is happening and where: _____ / When it started and whether it is worsening: _____ / Photos attached: _____ / Access instructions and pets in the home: _____ / Previous request number, if any: _____

Use the maintenance page for the current reporting process. For an immediate threat to life or safety, call emergency services. Avoid attempting electrical, gas, or other hazardous repairs yourself.

Keep records and use authoritative guidance

Save your lease, condition report, payment receipts, and written communications. The lease and applicable law determine rights, responsibilities, and notice requirements. Start with the Arizona Legislature's Title 33; get qualified advice for a dispute or deadline.

Your working notes

Property / unit and inspection date: _____

Room / condition / photo reference: _____

Issue reported / date / confirmation: _____

Access arrangements and pets: _____

Follow-up date and outcome: _____

Next step: call 888.777.6664 or visit your APMI website to request personal help.

Official reference: <https://www.azleg.gov/arsDetail/?title=33>